



Yankalilla District Residents association

Community Survey on Waste Services

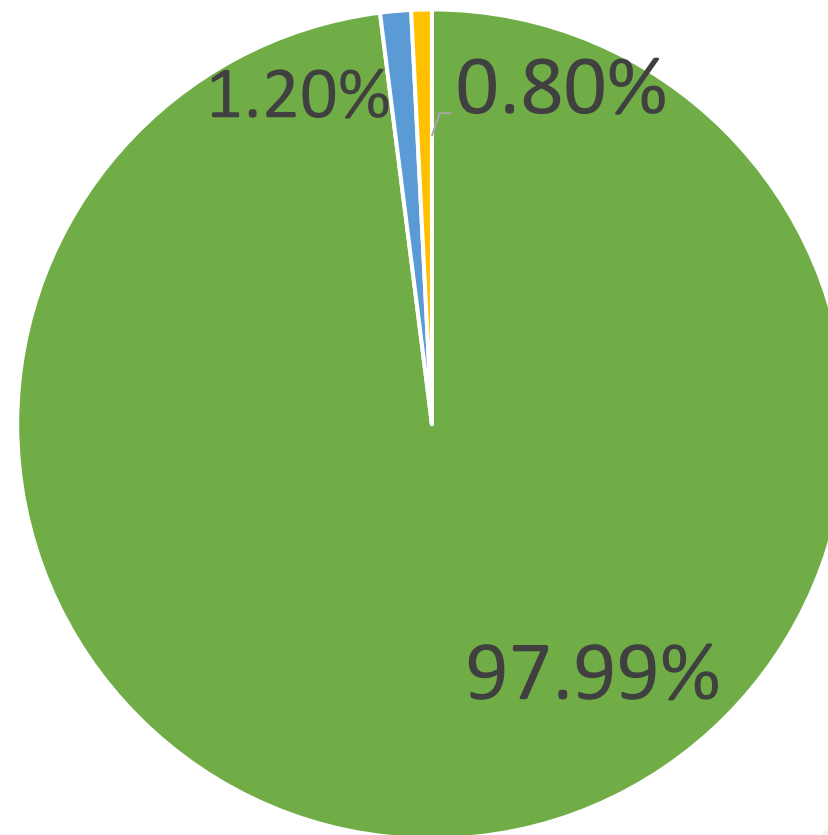


Yankalilla District
Residents
Association

Responding to Concerns
within the community on
waste services

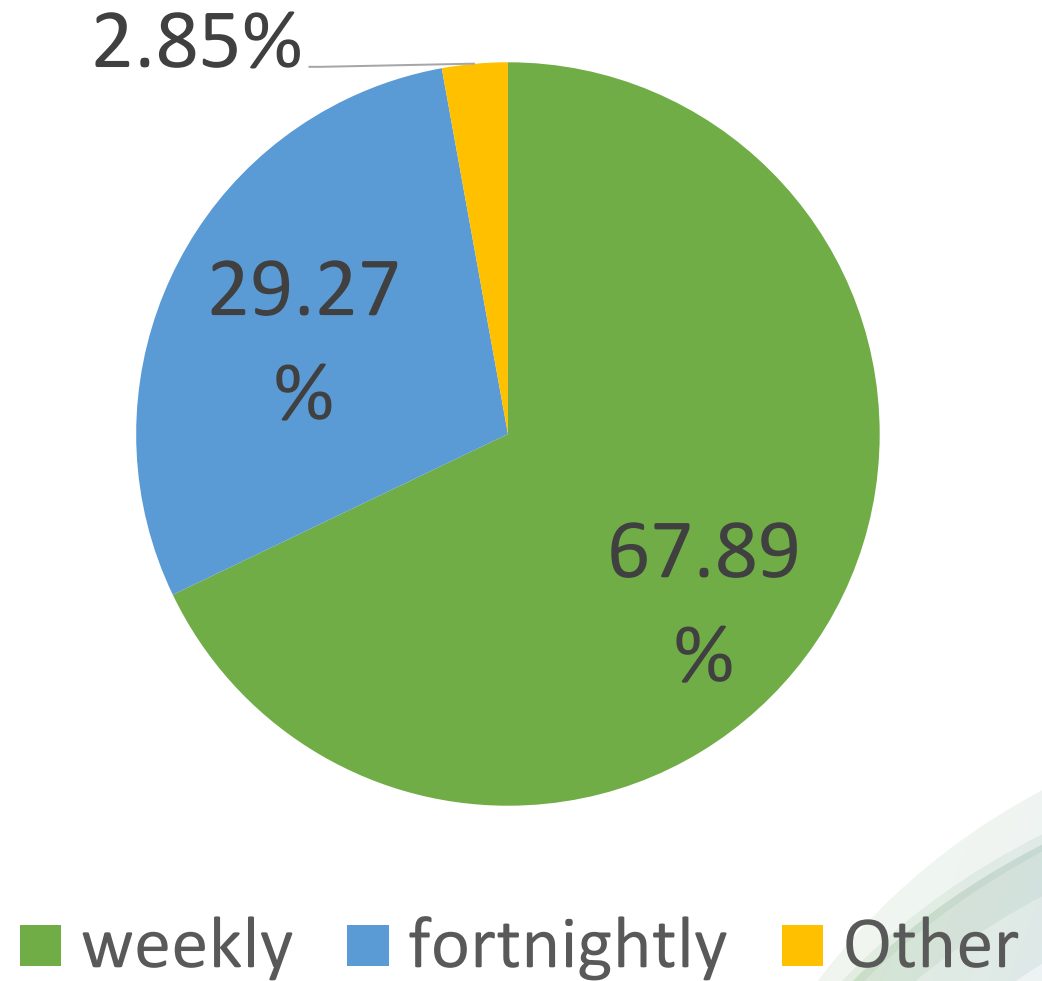
- Completed a survey during 2023
- 251 responses received

Q1 Which council region do you live within?

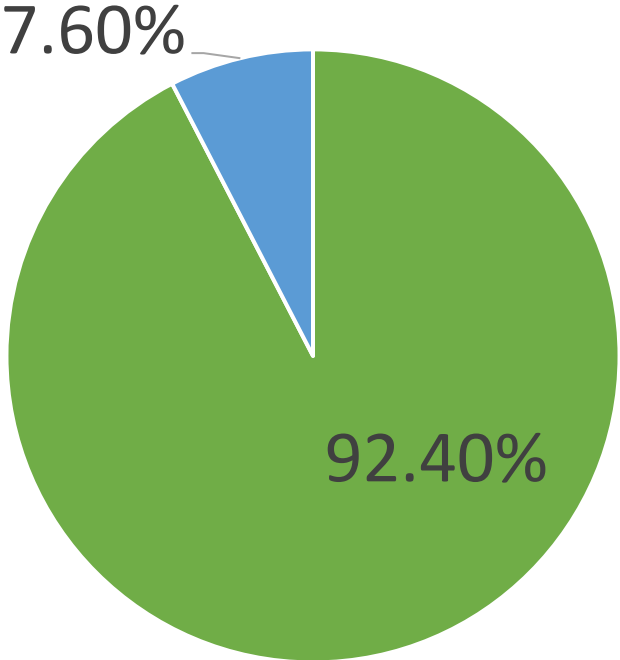


■ YDC ■ AC ■ KIC

Q2 How often do you feel general waste should be collected in your region?



Q3 Do you think general waste collection should be collected weekly during peak holiday season (Dec – Jan)?



■ Yes ■ No

Q4 Do you have any concerns about general waste collection?

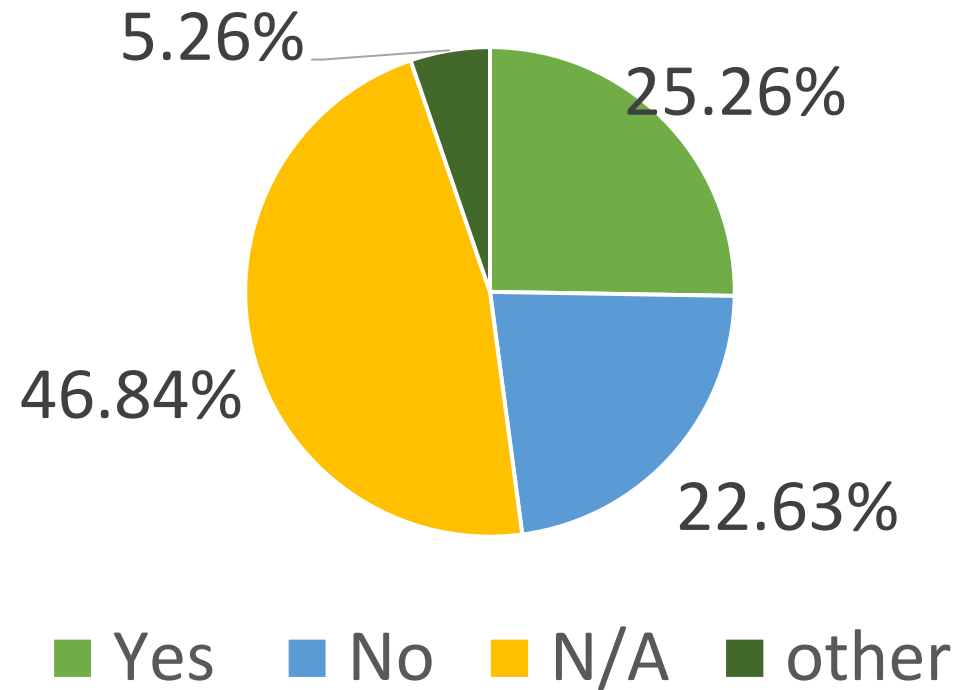
- Health/ Smells and Flies (25)
- Large families struggling with waste volume (9)
- Difficulties of residents using bin banks (15)
- Broken or lost bin lids. Lids break easily (5)
- General waste bin is too small (4)
- Would like hard rubbish or free dump days (5)
- Need green waste service (4)

Q 5 Do you receive Green Waste disposal service?

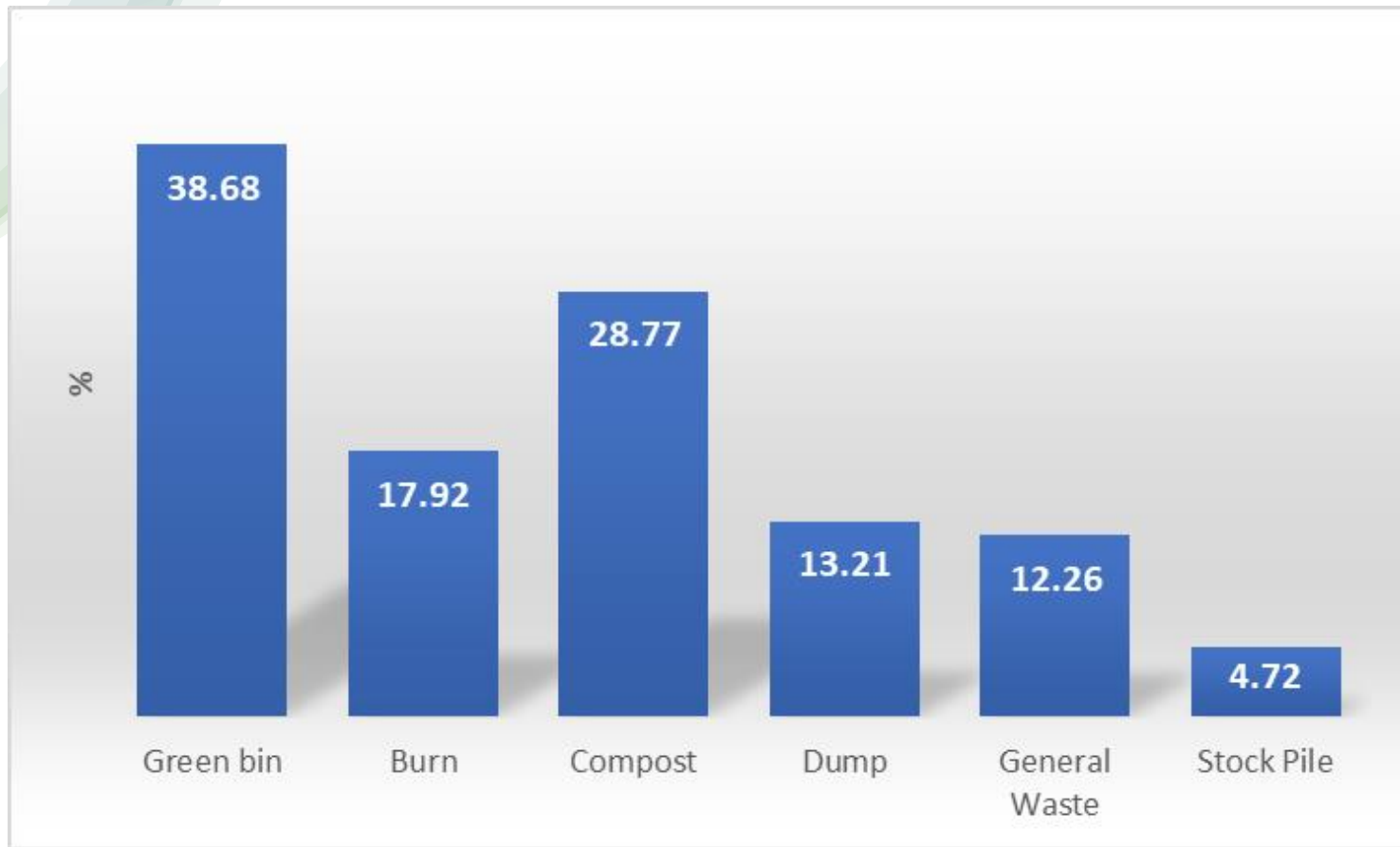
Yes 62.65%

No 37.35%

Q6 If you currently do not receive green waste service would you use it if it was provided?



Q7 How do you currently dispose of your green waste?



Q8 Do you have any comments / suggestions about green waste?

- Weekly collection (19)
- No fees to take green waste to waste depot/dump (20)
- Fees to dump green waste too high (3)
- Regional residents should receive green waste service (15)
- Rate payers should get free mulch (3)



Q9 Do you have any comments or suggestions about current recycling or waste collection services?

- Need weekly general rubbish collection (29)
- Rural residents have issues bins being filled by others at bin banks(17)
- Hard rubbish collection or free dump 1 -2 times a year (12)
- Soft plastic recycling (7)
- More education on recycling (6)
- Green recycling weekly (6)
- Happy with current services (9)
- Free to dump green waste (5)

Other issues identified

- Missed bins - Residents with Friday collection will wait 10 extra days until the appropriate truck returns to the area to empty that bin = 24 day service





Conclusions for considerations

- Majority of residents have identified they require weekly general waste pickup
- Residents have indicated they require weekly general waste over xmas /new year period
- Bin banks service to rural residents need reconsideration – poor service with frustrations re bins filled by others
- Green waste depot costs too high/return to no cost
- Residents request consideration of hard rubbish service once or twice per year
- Green waste service for rural residents/ no cost at depot



Thank you for your
time